

### Restoring a better quality of life











Robust patient education



Industry leading nutritional expertise



Dedicated patient support team

Dedicated to restoring a better quality of life for every patient

Option Care Health sets a new standard for nutrition support. Our highly-skilled nutrition team takes exceptional care of patients by closely monitoring their progress toward individual goals to help restore a happier, healthy life.





## Simple referral process

#### You send the referral and we'll take care of the rest

- Our patient registration team quickly verifies insurance eligibility or benefits and obtains health plan authorization
- Expertise with identifying and accessing manufacturer copay assistance and foundation programs, which may help reduce out-of-pocket expenses for eligible patients
- Insurance coverage criteria and qualification support to prevent gaps in coverage

#### Option Care Health has the #1 payer coverage nationally<sup>1</sup>



## Robust patient education

#### We give patients the confidence to administer therapy and support adherence

- Counseling and instruction before tube/ catheter placement
- Step-by-step guides and video training on how to effectively administer therapy for patients and caregivers
- Details about safe, reliable product and supply deliveries









# The infusion industry's leading Certified Nutrition Support Clinicians (CNSC)

With registered dietitian-led clinical care, we help to prevent hospital readmission and reduce healthcare costs<sup>2</sup>

#### Our nutrition experts provide every patient:

- Customized education and treatment plans
- Close monitoring and oversight with no gaps in care
- Clinical intervention following evidence-based protocols





Patient experience and safety are top priorities at Option Care Health. Our dietitians truly embody these values by demonstrating passion for nutrition support with every patient interaction.



I feel like I'm an individual working with Option Care Health, not just a cancer patient. The nutrition and support has changed everything.

I feel like Option Care Health saved my life. 99

Bill, Option Care Health patient, TPN



## A dedicated patient support team

#### Our expert nutrition teams are comprised of



Having worked with home PN patients the majority of my career, there are no better home infusion dietitians than those at Option Care Health.

I make this very vocal to my team that our patients are served by this group due to their dedication to patient care, knowledge and superb communication. 99

**Option Care Health customer** 

## We are an Coordinated care from hospital to home Comprehensive initial and ongoing nutrition assessments extension of Close clinical monitoring and clinical intervention recommendations your clinical Nutrition formula guidance including use of advancement and weaning protocols Customization of TPN formulation based on lab team results to fit patient's nutritional needs Collaboration and communication with all members of the patient's healthcare team Patient progress reports sent to prescribers upon

## The numbers tell the story

We provide service to

96%<sup>1</sup> of all insured lives

Access to trained clinicians

24/7/365

40+

years of experience providing infusion therapy

More than

220,000<sup>4</sup> patients cared for annually

96% overall TPN patient satisfaction

References: 1. Data on file, Option Care Health. 2. Englert M, Stodola K. Proactive Interventions by Nutrition Support Clinicians in Patients with Short Bowel Syndrome (SBS) on Home Parenteral Nutrition (HPN) Results in Decreased Hospitalization and Improved Financial Outcomes. Abstract presented at the American Society for Parenteral and Enteral Nutrition (ASPEN) 2019 Nutrition Science & Practice Conference; March 23-26, 2019, Phoenix. 3. October 2019-September 2020 patient satisfaction data. Survey of 190 ongoing TPN patients on service ≥ 28 days. 4. January-December 2020, total Option Care Health unique patients serviced.

## **Extraordinary care** that changes lives

To refer your patients, call **866.827.8203** or visit **optioncarehealth.com** 

